

Title: Office Administrative Assistant II	Effective Date: July 26, 2016	Grade: VI	Job Category: Admin. Support
Prior Title: General Secretary	Prior Effective Date: May 11, 2012	Grade: VI	Page: 1 of 1

CHARACTERISTICS OF WORK

Under general supervision, this position is responsible for performing various clerical duties in support of a Division or Section.

EXAMPLES OF WORK

The following examples are intended only as illustrations of various types of work performed. No attempt is made to be exhaustive. Related, similar, or other logical duties are performed as assigned. The Department may require employees to perform functions beyond those contained in job descriptions. The Department may modify job descriptions based on Department needs. The Arkansas State Highway and Transportation Department is an "at will" employer.

- Type letters, correspondence, or other documents.
- Operate copy machine and answer telephone.
- Sort, file, and maintain records.

MINIMUM REQUIREMENTS

The educational equivalent to a diploma from an accredited high school. Demonstrated typing ability. Working knowledge of Microsoft Word, Excel, and Outlook.

("Accredited" means the educational institution or program is accredited by an accrediting organization recognized either by the United States Department of Education or by the Council for Higher Education Accreditation.)

APPLICABLE TO FISCAL SERVICES, HIGHWAY POLICE, AND HUMAN RESOURCES DIVISION:

A criminal background check will be required to determine suitability of employment, and failure to meet these standards may cause the applicant to be rejected or terminated from that position.

