ARKANSAS STATE HIGHWAY AND TRANSPORTATION DEPARTMENT EQUIPMENT AND PROCUREMENT DIVISION BID INVITATION

Bid Numbe	er: Contract No. H-15-209P	BID OPENING LOCATION:MAIL TO:DELIVER TO:AHTD Equipment andAHTD Equipment andAHTD Equipment andProcurement DivisionProcurement DivisionProcurement Division11302 W. Baseline RoadP.O. Box 226111302 W. Baseline Road			
Bid Op	pening Date: June 10, 2014 Time: 11:00 a.m.	TIO. DOX EEOT			
deliver attach	y locations until the above-noted bid opening date and time, and ther ments when appropriate, or bids will be rejected. <u>Late bids and un</u>				
	pliance with this Bid Invitation and subject to all the Conditions thereof, te each item.	the undersigned offers and agrees to furnish any and all items upon which prices are quoted, at the price set			
Comp	any Name:	Name (Type or Print):			
Addre	SS:	Title:			
		Phone: Fax:			
City:	State: Zip:	E-mail Address:			
Feder	al Tax ID or Social Security No.:	Signature: Signature must be legible, original (not photocopied) and in ink. Unsigned bids will be rejected.			
Item No.	Description				
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1.	 Contract for furnishing Janitorial and Cleaning Services for the Arkansas State Highway and Transportation Department buildings at District 4, listed in the attached Bid Information and in accordance with the attached specifications for a period of one year from Date of Award thru June 30, 2015 with an option to renew upon mutual written agreement of both parties. Cleaning Services, as specified, for 12 months LUMP SUM				
	e by going to the AHTD Web Site – n "Commodities and Services Bids/Contracts lable at this site within 72 hours after bid opening. 501-569-2667.				
	TWO SIGNED COPIES OF BID INVITATION MUST BE SUBMITTED.				
	00-04 & 41-09				

STANDARD BID CONDITIONS

<u>H-15-209P</u>

- 1. ACCEPTANCE AND REJECTION: The Arkansas State Highway and Transportation Department (AHTD) reserves the right to reject any or all bids, to accept bids in whole or in part (unless otherwise indicated by bidder), to waive any informalities in bids received, to accept bids on materials or equipment with variations from specifications where efficiency of operation will not be impaired, and to award bids to best serve the interest of the State.
- 2. PRICES: Unless otherwise stated in the Bid Invitation, the following will apply: (1) unit prices shall be bid, (2) prices should be stated in units of quantity specified (feet, each, lbs., etc.), (3) prices must be F.O.B. destination specified in bid, (4) prices must be firm and not subject to escalation, (5) bid must be firm for acceptance for 30 days from bid opening date. In case of errors in extension, unit prices shall govern. Discounts from bid price will not be considered in making awards.
- BID BONDS AND PERFORMANCE BONDS: If required, a Bid Bond in the form of a cashier's check, certified check, or surety bond issued by a 3 surety company, in an amount stated in the Bid Invitation, must accompany bid. Personal and company checks are not acceptable as Bid Bonds. Failure to submit a Bid Bond as required will cause a bid to be rejected. The Bid Bond will be forfeited as liquidated damages if the successful bidder fails to provide a required Performance Bond within the period stipulated by AHTD or fails to honor their bid. Cashier's checks and certified checks submitted as Bid Bonds will be returned to unsuccessful bidders; surety bonds will be retained. The successful bidder will be required to furnish a Performance Bond in an amount stated in the Bid Invitation and in the form of a cashier's check, certified check, or surety bond issued by a surety company, unless otherwise stated in the Bid Invitation, as a guarantee of delivery of goods/services in accordance with the specifications and within the time established in the bid. Personal and company checks are not acceptable as Performance Bonds. In some cases, a cashier's check or certified check submitted as a Bid Bond will be held as the Performance Bond of the successful bidder. Cashier's checks or certified checks submitted as Performance Bonds will be refunded shortly after payment has been made to the successful bidder for completion of all terms of the bid, surety bonds will be retained. Surety bonds must be issued by a surety company authorized to do business in Arkansas, and must be signed by a Resident Local Agent licensed by the Arkansas State Insurance Commissioner to represent that surety company. Resident Agent's Power-of-Attorney must accompany the surety bond. Certain bids involving labor will require Performance Bonds in the form of surety bonds only (no checks of any kind allowed). In such cases, the company issuing the surety bond must comply with all stipulations herein and must be named in the U.S. Treasury listing of companies holding Certificates of Authority as acceptable sureties on Federal Bonds and as acceptable reinsuring companies. Any excess between the face amount of the bond and the underwriting limitation of the bonding company shall be protected by reinsurance provided by an acceptable reinsuring company. Annual Bid and Performance Bonds on file with E & P Division must have sufficient unencumbered funds to meet current bonding requirements, or the bid will be rejected, unless the balance is submitted as set forth above, prior to bid opening.
- 4. TAXES: The AHTD is not exempt from Arkansas State Sales and Use Taxes, or local option city/county sales taxes, when applicable, and bidders are responsible to the State Revenue Department for such taxes. These taxes should not be included in bid prices, but where required by law, will be paid by the AHTD as an addition thereto, and should be added to the billing to the AHTD. The AHTD is exempt from Federal Excise Taxes on all commodities except motor fuels; and excise taxes should not be included in bid prices except for motor fuels. Where applicable, tax exemption certificates will be furnished by the AHTD.
- 5. "ALL OR NONE" BIDS: Bidders who wish to bid "All or None" on two or more items shall so stipulate on the face of bid sheet; otherwise, bid may be awarded on an individual item basis.
- 6. **SPECIFICATIONS:** Complete specifications should be attached for any substitution or alternate offered, or where amplification is necessary. Bidder's name must be placed on all attachments to the bid.
- 7. EXCEPTIONS TO SPECIFICATIONS: Any exceptions to the bid specifications must be stated in the bid. Any exceptions to manufacturer's published literature must be stated in the bid, or it will be assumed that bidder is bidding exactly as stated in the literature.
- 8. BRAND NAME REFERENCES: All brand name references in bid specifications refer to that commodity or its equivalent, unless otherwise stated in Bid Invitation. Bidder should state brand or trade name of item being bid, if such name exists.
- FREIGHT: All freight charges should be included in bid price. Any change in common carrier rates authorized by the Interstate Commerce Commission will be adjusted if such change occurs after the bid opening date. Receipted common carrier bills that reflect ICC authorized rate changes must be furnished.
- 10. SAMPLES, LITERATURE, DEMONSTRATIONS: Samples and technical literature must be provided free of any charge within 14 days of AHTD request, and free demonstrations within 30 days, unless AHTD extends time. Failure to provide as requested within this period may cause bid to be rejected. Samples, literature and demonstrations must be substantially the same as the item(s) being bid, unless otherwise agreed to by AHTD. Samples that are not destroyed will be returned upon request at bidders expense. Samples from successful bidders may be retained for comparison with items actually furnished.
- 11. **GUARANTY:** Unless otherwise indicated in Bid Invitation, it is understood and agreed that any item offered or shipped on this bid shall be newly manufactured, latest model and design, and in first class condition; and that all containers shall be new, suitable for storage or shipment and in compliance with all applicable laws relating to construction, packaging, labeling and registration.
- 12. BACKORDERS OR DELAY IN DELIVERY: Backorders or failure to deliver within the time required may constitute default. Vendor must give written notice to the AHTD, as soon as possible, of the reason for any delay and the expected delivery date. The AHTD has the right to extend delivery if reasons appear valid. If reason or delivery date is not acceptable, vendor is in default.
- 13. DEFAULT: All commodities furnished will be subject to inspection and acceptance by AHTD after delivery. Default in promised delivery or failure to meet specifications authorizes the AHTD to cancel award or any portion of same, to reasonably purchase commodities or services elsewhere and to charge full increase, if any, in cost and handling to defaulting vendor. Applicable bonds may be forfeited.
- 14. ETHICS: "It shall be a breach of ethical standards for a person to be retained, or to retain a person, to solicit or secure a State contract upon an agreement of understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies maintained by the contractor for the purpose of securing business." (Arkansas Code, Annotated, Section 19-11-708).

ARKANSAS STATE HIGHWAY AND TRANSPORTATION DEPARTMENT

NOTICE OF NONDISCRIMINATION

The Arkansas State Highway and Transportation (Department) complies with all civil rights provisions of federal statutes and related authorities that prohibit discrimination in programs and activities receiving federal financial assistance. Therefore the Department does not discriminate on the basis of race, sex, color, age, national origin, religion or disability, in the admission, access to and treatment in the Department's programs and activities, as well as the Department's hiring or employment practices. Complaints of alleged discrimination and inquiries regarding the Department's nondiscrimination policies may be directed to Joanna P. McFadden, Section Head -EEO/DBE (ADA/504/Title VI Coordinator), P. O. Box 2261, Little Rock, AR 72203, (501) 569-2298, (Voice/TTY 711), or the following email address: Joanna.Mcfadden@arkansashighways.com.

This notice is available from the ADA/504/Title VI Coordinator in large print, on audiotape and in Braille.

ARKANSAS STATE HIGHWAY AND TRANSPORTATION DEPARTMENT

CONTRACT NO. H-15-209P – JANITORIAL AND CLEANING SERVICES

DISTRICT 4 – FORT SMITH

BID INFORMATION

This Contract is for furnishing **Janitorial and Cleaning Services** for the Arkansas State Highway and Transportation Department Building listed below for the period listed on the attached Bid Invitation form:

Buildings to be cleaned and specifications are as follows:

District Four Headquarters, 808 Frontier Road, Barling, AR 72923 District Four Multi-Crew Building, 808 Frontier Road, Barling, AR 72923

Bid shall be submitted on the Bid Invitation form furnished herewith. Bid envelope shall be sealed and marked so as to clearly indicate its contents and will be received at the locations noted on the Bid Invitation. Bids received after the date and hour set for opening will be returned unopened to the bidder.

A bid may be withdrawn, modified, or corrected by the bidder after it has been submitted, provided written request to do so is filed with the Equipment and Procurement Division prior to the hour set for opening bids. Telegrams or letters received before the hour set for opening bids will be accepted and attached to the unopened bid and the bid will be considered withdrawn, modified, or otherwise changed accordingly. No bid may be withdrawn, modified, corrected or otherwise changed after the hour set for opening bids.

The successful bidder must meet all State of Arkansas' applicable statutes.

JANITORIAL AND CLEANING SERVICE SPECIFICATIONS

SCOPE OF SERVICE

The janitorial service provider shall provide all personnel, equipment, tools, materials, supervision, and other items and services necessary to perform the janitorial (housekeeping) services as described in the specifications detailed herein. The required result is to maintain the facilities in such a manner as to provide a clean, healthy and safe work environment for occupants of the buildings and visitors.

These specifications have been developed to establish the minimum level of janitorial (housekeeping) services required by the Department.

Daily (All areas excluding shops and restricted access areas)

- 1. Dust mop, sweep, spot mop any spills/soiled areas.
- 2. Vacuum rugs and spot clean to remove any stains.
- 3. Clean and remove any rust spots or stains resulting from furniture or walls being moved or any other spots or stains.
- 4. Damp wipe tables in break rooms.
- 5. Damp wipe and clean exterior of appliances in break rooms.
- 6. Clean microwave(s).
- 7. Clean entrance door glass.
- 8. Clean partition glass and remove smudges as needed.
- 9. Clean and sanitize drinking fountains.
- 10. Remove cobwebs.
- 11. All waste and recyclable receptacles must be emptied and waste material must be placed in designated areas.

<u>All RESTROOMS (Daily – unless otherwise noted)</u>

- 1. Floors must be swept, detergent mopped, and rinsed with no free standing water or slick spots remaining after cleaning is complete.
- 2. All lavatories and fixtures shall be cleaned with disinfectant cleaner.
- 3. Clean mirrors.
- 4. Clean fittings and supply pipes as necessary.
- 5. Clean stall partitions and tile walls as necessary.
- 6. Refill paper towel and tissue dispensers. Each toilet shall have a minimum of one complete roll of toilet tissue.
- 7. Toilets and urinals shall be scrubbed with a brush using a disinfectant cleaner and shall be left completely clean. Exteriors shall be wiped clean with a disinfectant cleaner.
- 8. Restroom shall be thoroughly clean in appearance and smell after cleaning.

Weekly

- 1. Damp mop with cleaner: 2 times/week (Weekend and Tuesday).
- 2. Buff floors: 2 times/week in high traffic areas (Weekend and Tuesday). Once/week in all other areas. Sufficient quantities of wax must remain on floors to prevent damage to flooring.
- 3. Damp wipe office chairs.
- 4. Dust desks, filing cabinets, bookcases, chairs, tables and other office furniture with dust control treated cloths. All letter files, phones, radios, and other items shall be moved, dusted thereunder and replaced to their original locations.
- 5. Dust blinds, window sills, low ledges, moldings, picture frames, etc. with dust control treated cloths.
- 6. Clean stovetop oven surfaces as needed, but at least weekly.
- 7. Clean glass desk tops and dry polish.

MISCELLANEOUS

- 1. Clean all interior woodwork, walls and doors when needed.
- 2. Turn off lights, fans, etc. when nightly cleaning is completed.
- 3. Exterior doors are to remain closed at all times during the cleaning process. No visitors, guests, or children will be allowed within the premises.

SUPPLEMENTAL SERVICES

Monthly

- 1. Wash and sanitize phones and two-way radios with approved cleaning wipes.
- 2. Clean return air grills.
- 3. Doorknobs, push bars, kick plates, railings and other surfaces shall be cleaned, polished and maintained to an acceptable luster.

Semi-Annually (April & October)

- 1. Machine scrub and wax all tile floors with two (2) heavy coats of finish wax. All furniture shall be moved for waxing, but furniture shall not be stacked on desks. Furniture shall be returned to its original position after wax dries. Electrical outlets and other connections shall be protected while cleaning and waxing floors. Scrubbing and waxing shall be accomplished on a weekend and shall be coordinated with the District Engineer in advance.
- 2. Clean interior and exterior windows.

IDENTIFICATION

All employees must wear, at all times, an ID tag with employee name and company name. Employees shall be fully clothed, long pants and shirts must cover body trunk.

Bidder must provide the following information for bid to be considered:

- 1. List minimum number of hours to be worked each shift.
- 2. List minimum number of employees, including supervisors, that will work each shift.
- 3. Attach list of personnel, including supervisors, to perform contract. Updates must be provided as changes occur.
- 4. Attach list of equipment to be used and kept on job site, update as changes occur.
- 5. List company names, phone numbers and personnel to contact concerning references.

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The successful bidder shall keep on the job at all times, when work is in progress, a competent supervisor satisfactory to the District Engineer. The supervisor shall represent the Contractor in his absence and all instructions given to him shall be binding on the Contractor. A joint review will be made and documented monthly by the Supervisor and a member of District Staff. The Contractor must be accessible by phone when needed. Calls shall be returned promptly. Work shall be by employees skilled in their trade and shall be in accordance with the Bid Information and Specifications set forth in this Bid Invitation for Cleaning Services.

The building must be inspected on-site in the presence of the District Engineer or his authorized representative prior to the preparation and submission of bid. No bids will be accepted from bidders who have not performed the on-site inspection. Appointments for the on-site inspection may be scheduled by contacting the District Office Manager at (479) 484-5306.

The successful bidder will be required to furnish all labor, supervision, equipment and supplies necessary to perform the services requested for cleaning and maintenance. The Department will furnish paper products (towels and tissue) for restrooms and kitchen dispensers as well as trash can liners for all trash receptacles. Time of service will be performed after normal business hours as mutually agreed. The successful bidder shall supply verification in writing each evening that daily chores have been accomplished. The successful bidder shall also supply verification of periodic chores at the time work is accomplished outlining chores completed.

The successful bidder must be covered by Workman's Compensation, Public Liability and Property Damage Insurance, and all employees shall be bonded, proof of bond required. Certification of Insurance shall be furnished to the Department and will be kept on file. Public Liability and Property Damage Insurance must cover all AHTD property and personal property of AHTD employees.

The successful bidder will invoice Arkansas State Highway and Transportation Department, District 4 Headquarters, P. O. Box 11170, Fort Smith, AR 72917-1170, on a monthly basis following performance of the services, and payment will be made as promptly as possible.

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The price bid shall remain in effect for the period from Date of Award thru June 30, 2015, with the option to renew upon mutual written agreement of both parties. All the foregoing provisions of this contract are expressly subject to prior termination by the Arkansas State Highway and Transportation Department at its election upon giving to the contractor 30 days notice of its intention, with reasons given to terminate this contract. Inspection of the work of the contract shall be conducted on a weekly basis. In the event of unsatisfactory performance of the contractor, notice will be given to contractor prior to calling upon the surety for performance. Failure to remedy the unsatisfactory performance within two working days shall result in a notice to the surety and termination of the contract. Contractor response to notice of termination will be allowed during the 30-day period only.