

AR DOT STRATEGIC PLAN

MISSION STATEMENT

Provide safe and efficient transportation solutions to support Arkansas' economy and enhance the quality of life for generations to come.

VISION STATEMENT

Continue to preserve and improve Arkansas' transportation system emphasizing safety, efficiency, quality, trust, and stewardship with a public service focused workforce.

AR DOT CORE VALUES

SAFETY

Safety first in all we do

PUBLIC SERVICE

Focus on the greater good

TEAMWORK

One vision through collaboration and communication

QUALITY

Deliver reliable transportation solutions

INTEGRITY

Commitment to ethics and transparency

EFFICIENCY

Achieve maximum benefit through fiscal responsibility

STRATEGIC GOALS

Provide Safe and Efficient Transportation Solutions

- Develop, operate and maintain a safe, efficient and effective transportation system.
- Deliver results within well-defined purpose and performance parameters.
- Promote and integrate system preservation.

Accomplish Our Mission with a Focus on Stewardship

- Focus on effective program planning and management methods.
- Emphasize managing assets in a transparent, data-driven, and cost-effective manner.
- Ensure compliance with laws, regulations, policies, and procedures.
- Promote environmental stewardship throughout project development and implementation.

Champion Transportation Solutions that Promote Quality of Life and Economic Development

- Optimize reliability and resiliency.
- Foster and strengthen partnerships with stakeholders.
- Promote adequate funding.

Continually Improve Transportation Services and Solutions Through Employee Engagement

- Promote teamwork, accountability, and innovation throughout the Department.
- Invest in employee career development.
- Foster an environment that promotes intelligent decision making based on risk management.
- Encourage open and continuous communication.

Maximize External and Internal Customer Satisfaction

- Meet and exceed customer expectations through courteous, professional, and effective communication.
- Sustain customer engagement.
- Promote a culture that makes the Department an employer of choice.